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From time to time, on some of the pages of the Web Site, you may be able to submit queries, download information, or request services. The types of information we collect when you access the Web Site may include, without limitation, your name, address, electronic mail ("Email") address, phone/fax number, and the contents of your queries. In addition, if you purchase our products or services, we may from time to time collect your credit card and billing information. Some of the information we collect via the Web Site may be gathered and maintained through the use of "cookies" and other methods. A "cookie" is a small file that is saved on your computer and that contains information about you, such as your user name and password. As a result, we are able to (a) recognize you when you access the Web Site so that you do not have to re-enter your personal or other information each time you visit the Web Site, (b) customize and personalize the content we make available to you, (c) maintain the "state" of your current visit (e.g., to maintain a list of your most recent searches or the items in your "shopping basket"), and (d) alert you to new features. In addition we may collect certain non-personal data in connection with the Web Site. For example, we may collect information on the browser that you use to access the Web Site, the operating system that you are running, what items you clicked on the applicable web page, how long you viewed a certain page, and information about the web site you accessed immediately before you accessed the Web Site. We may aggregate your non-personal data with the non-personal data of our other users or other non-personal data collected offline. We also may collect and analyze general traffic patterns within our Web Site to help maintain the flow and content of the Web Site, and we may use some or all of this anonymous aggregated information to support our commercial activities or for any other reason. We consider your use of the Web Site to be private. However, we may access or disclose information about you and/or the content of your communications with us, in order to: (1) comply with the law or legal process served on us; (2) enforce and investigate potential violations of these Terms of Use, including use of this Service to participate in, or facilitate, activities that violate the law; or (3) protect the rights, property, or safety of our employees, customers or the public. You consent to the access and disclosures outlined in this section.

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Last Updated: April 14, 2009